

cobas® b 101 software update reminder

Following our recent support notification SN-RDS-NPC-2025-082 regarding the **cobas® b 101** SW upgrade, we would like to remind you that you need to update the software on your **cobas® b 101** to version 3.0.0.

We are asking all **cobas® b 101** users to update their software to version 3.0.0 to achieve compatibility with upcoming **cobas®** click tests. By performing this simple and quick upgrade, your b101 analyser will be ready for when the transition from **cobas® b 101** tests (Gen. 1) to **cobas®** click tests (Gen. 2) takes place later this year.

Main goals of this software version are:

- Enable cobas® b 101 instruments to measure cobas click discs
- Enable cobas® b 101 instruments to use the new cobas click QC concept
- Support of additional printer and external barcode scanner
- Bug fixes



Action Required

Customers will need to update their cobas® b 101 software using a pre-loaded USB flash drive and inserting it into the device.

To receive the software, customers should contact our customer services team via telephone on 0808 100 99 98 (UK) or 1800 509 586 (Ireland) or via email burgesshill.customerservice@roche.com and provide the following information:

- Customer contact name
- Account number
- Account name
- Serial numbers of all cobas® b 101 meters
- Number of USB sticks required
- Address and contact name for USB stick(s) to be sent to

USB sticks will be sent out with instructions on how to load the new SW.
The SW update to version 3.0.0 takes approx. 5 minutes per instrument.

Should customers have any queries about this or require technical support please contact technical services on 0808 100 19 20 (UK) 1800 40 95 64 (Ireland) or email burgesshill.npc@roche.com

New cobas® click consumable codes – AVAILABLE TO ORDER NOW

cobas® click Test Discs		
Material Code	Material Description	
9200487190	cobas click CRP Test 20 PC Gen. 2	All test discs are in packs of <u>20</u>
9200495190	cobas click Lipid Panel 20 PC Gen. 2	
9200509190	cobas click HbA1c Test 20 PC Gen. 2	
cobas® click Controls		
Material Code	Material Description	
9355553190	cobas click CRP Control Gen. 2	2 x 2 mL Level 1 & 2 x 2 mL Level 2
9355545190	cobas click Lipid Control Gen. 2	2 x 2 mL Level 1 & 2 x 2 mL Level 2
9355537190	cobas click HbA1c Control Gen. 2	2 x 1 mL Level 1 & 2 x 1 mL Level 2

PLEASE NOTE !!

- The price of the cobas® click Controls is the same as the cobas® b101 Controls.
- The price *per test* of the cobas® click Test Discs is the same as the price *per test* of the cobas® b101 Test Discs.
- **Please note the change in pack size: there are 20 tests per pack of cobas® click Test Discs compared with 10 tests per pack of cobas® b101 Test Discs. Therefore, the price per pack of cobas® click Tests Discs is double that of the cobas® b101 Test Discs.**
- For information on pricing, please contact your Roche sales specialist.

IMPORTANT !!

The new cobas® click Controls only work with cobas® click Test Discs, and cobas® b101 Controls only work with cobas® b101 Test Discs.

- **cobas® click Controls are not compatible with cobas® b101 Test Discs**
- **cobas® b101 Controls are not compatible with cobas® click Test Discs**

Please do not mix and match the cobas® b101 and cobas® click consumables.

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