



EKF-diagnostic GmbH • Ebendorfer Chaussee 3 • 39179 Barleben

Barleben, 04 September 2025

SI-250014

To: Quo-Test customers

From: Technical Support Department

Subject: Release of new barcodes for Quo-Test A1c Test Kits.

Scope: Quo-Test A1c Test Kits manufactured from September onwards, starting with LOT number 060101 / expiry date 28.02.2027.

Warning: **Failure to execute firmware update 4.10 will result in Quo-Test analyzers not being able to be used with A1c test kits with LOT number 06xxxx.**

Release of new barcodes:

Further to SI-250001 and SI-250007 we have now reached the deadline for completion of updates to Quo-Test analyzers to Firmware 4.10. As previously communicated, we will now be starting the manufacture of new Quo-Test A1c Test Kits with new barcodes that can only be read by devices updated to the new firmware.

This means that any product released from the manufacturing site in Barleben will have the new barcodes and will contain an information leaflet (for the next six months) within the boxes of the test kits. This is to remind you as Quo-Test customers of the change and how to check that the Quo-Test analyzer has been updated which is possible by following these simple instructions;

You can check the firmware of your device when powering up, it is displayed on the screen for approximately 2 seconds and this will occur between 3 and 10 seconds into the start-up process for the Quo-Test.

If after completing the check process above, you identify that your Quo-Test has not been updated, please urgently contact your supplier to receive the Update Utility Tool and Support Information SI-250001 and SI-250006.

For further questions please contact:

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